

Return + Refund Policy

Skincare products may be returned for credit to Crystal Valley Medical Aesthetics within 14 days of purchase so long as they are unused and unopened. Open and/or used products will not be accepted as a return or for Crystal Valley Medical Aesthetics credit at any time.

Disclaimer

Crystal Valley Medical Aesthetics is reputable for complete customer satisfaction for completed treatments. Unless otherwise noted, testimonials provided for Crystal Valley Medical Aesthetics are clients of Crystal Valley Medical Aesthetics who have undergone complete treatment(s). However, results may vary per client. No treatment is promised to provide permanent results. A guarantee is neither provided nor implied.

Results may vary based on individual client's health, including diet and exercise, as well as compliance with treatment program(s). The results described in before and after photos or testimonials may vary from with each individual client.

All information contained on Crystal Valley Medical Aesthetics, Crystal Valley Medical Aesthetics social media accounts, promotions, and advertisements of Crystal Valley Medical Aesthetics are intended for informational purposes only. It is not meant to address, prevent, treat, diagnose, or cure any health problem. It is not meant to replace information from a medical, health, or fitness professional. Consult a qualified medical professional regarding your health and well-being.

No action should be taken based solely on the information, or content of this site, nor social media accounts, promotions, advertisements of Crystal Valley Medical Aesthetics.

Crystal Valley Medical Aesthetics believes the information provided on this site to be accurate, based on the best judgement of this site's authors, however, readers are responsible for consulting a qualified medical professional on the opinions expressed on this site.

Information on health is rapidly evolving, hence some information found on this site might be outdated or inaccurate based on newly revealed studies and research that the authors of this site are unaware of.

We do not assume any liability for the information or opinions contained on this site, be it direct, indirect, special, exemplary, consequential, or otherwise.

Crystal Valley Medical Aesthetics is not liable or responsible for any advice, diagnosis, course of treatment, or any other information, products, or service that readers obtain through this site.

Call 911 or your doctor in the event of an emergency. Do not refer to this website in the event of a medical emergency. Reliance on any information on this site is done at your own risk.

This website may contain health or medical related content or materials that you may find offensive or sexually explicit or otherwise offensive.

Text Marketing and Notifications

By subscribing to Crystal Valley Medical Aesthetics text notifications, you consent to receive recurring automated marketing messages and appointment reminder messages at the phone number provided. The frequency of messages varies. Consent is not a condition of purchase. Standard message and data rates may apply. You can unsubscribe from receiving text messages at any time by replying STOP to our messages, or by following the instructions provided in the message. For more information on our messaging terms and conditions, text "HELP" to the number you received messages from, or contact customer support at info@crystalvalleymedspa.com

Personal Information Used for Text Marketing

To deliver text messages, we collect:

- **Your Phone Number:** So we can send text message notifications regarding your interest in our products and services.
- **Appointment Information:** To send reminders about appointments or promotional offers.

We respect your privacy and are committed to protecting personal information.

Third-Party Service Providers

We may share your phone number and other relevant information with third-party text messaging platforms that facilitate the delivery and management of our text marketing campaign. These service providers are prohibited from using your personal information for any purposes other than enabling Crystal Valley Medical Aesthetics' text messaging service.

PRIVACY STATEMENT

We are committed to protecting your privacy and providing a safe online experience. This Privacy Statement applies to our Practice's website and governs our data collection and usage practices. By using this website, you consent to the data practices described in this Privacy Statement.

COLLECTION OF YOUR PERSONAL INFORMATION

This Practice collects personally identifiable information provided by you, such as your e-mail address, name, home or work address or telephone number. This Practice also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites. There is also information about your computer hardware and software that is automatically collected by this website. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the

service, and to provide general statistics regarding use of this website. Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through public message boards, this information may be collected and used by others. This Practice encourages you to review the privacy statements of websites you choose to link to from the website so that you can understand how those websites collect, use and share your information. This Practice is not responsible for the privacy statements or other content on any other websites.

USE OF YOUR PERSONAL INFORMATION

This Practice collects and uses your personal information to operate the website and deliver the services you have requested. This Practice also uses your personally identifiable information to inform you of other products or services available from this Practice and its affiliates. This Practice may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. This Practice does not sell, rent or lease its customer lists to third parties. This Practice may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services and they are required to maintain the confidentiality of your information. This Practice does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent. This Practice will disclose your personal information, without notice, only if required to do so by law.

USE OF COOKIES

The website uses “cookies” to help this Practice personalize your online experience. A cookie is a text file that is placed on your hard disk by a webpage server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

SECURITY OF YOUR PERSONAL INFORMATION

This Practice secures your personal information from unauthorized access, use or disclosure. This Practice secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

CHANGES TO THIS STATEMENT

This Practice will occasionally update this Privacy Statement to reflect company and customer feedback. We encourage you to periodically review this Privacy Statement to be informed of how this Practice is protecting your information.

CONTACT INFORMATION

Please contact us by phone at 860-656-7482 or by mail at 216 Hemlock Ave Suite 104 South Windsor, CT 06074.